

WiFiRanger RMA Request

Merchandise Being Returned:				Date	
Quantity	Order #	Date Purchased	Item Description	Reason Code #	Price of Item

Reason for Return:

Record appropriate number in the Reason Code # column above.

- 1. Evaluation for Repair/Replace*
- 2. Wrong merchandise received.
- 3. Did not work as intended.
- 4. Duplicate order
- 5. Changed mind - no longer desire product
- 6. Purchased another product.
- 7. Ordered incorrect item
- 8. Other: _____

WIFIRANGER™



Our goal is to provide an excellent mobile experience throughout your time with our products. If you have any questions or concerns, we would be happy to discuss such with your by either calling us at 208-321-5544 or emailing us at support@wifiranger.com

(If so, please note product purchased: _____

*Please note there is a bench fee to review out-of-warranty equipment

WiFiRanger Customer Support Ticket #: _____

Customer Information:

Name: _____
 Address: _____
 City: _____
 State: _____
 Zip code: _____ email: _____
 Phone: _____

Use this form for Return Merchandise Authorization for evaluations, repairs, or returns.

If your purchase was made during the last 30 days, and the items purchased are in a good, working, and resellable condition, and were not sale or clearance items, they can be sent back and reviewed so that a refund can be issued.

If the items were purchased more than 30 days ago, then they can be returned for evaluation for repair.

Please ship the product and all original accessories to the WiFiRanger RMA team for assessment. The refund will be issued upon verification of all product components and will typically hit the original payment method within 7 to 10 business days after the approval (depending on your financial institution.) The refund will not cover the original shipping charges or any shipping charges incurred by sending the product to WiFiRanger.

Ship to:

WiFi Ranger RMA Return

Ticket # _____

12555 W Franklin RD

Boise Idaho 83709

Clearly write your RMA ticket number on the outside of the package and include the above RMA form within the box.